

# IDEACTION OCEANIA

CAIRNS  
27 - 30 MAY 2018  
OUR CHALLENGE IS  
OUR PROGRESS




## Sunday 27 May 2018

3.00pm – 4.30pm	<b>Registrations Open</b> Cairns Convention Centre (CCC), Ground Level, Foyer, Sheridan St & Wharf St, Cairns
5.00pm – 7.00pm	<b>CHAIRMAN'S WELCOME RECEPTION</b> Venue: Daintrees Pool Deck, Level 3, Pullman Cairns International Address: 17 Abbott St, Cairns City QLD Dress Code: Smart Corporate
7.00pm – 10.00pm	<b>WELCOME RECEPTION AFTER PARTY</b> Venue: Mo'Dish Bar, Ground Level Address: Pullman Cairns International <i>Limited Spaces Available</i>

## Monday 28 May 2018

7.00am – 8.30am	<b>First Time Attendees &amp; New Members Breakfast</b> - Invitation Only <i>Hosted by FMA Life Members</i>
7.00am – 5.00pm	<b>Registrations Open</b> Cairns Convention Centre (CCC), Ground Level, Foyer
9.00am – 5.00pm	<b>IDEACTION.OCEANIA CONFERENCE DAY ONE</b> Venue: Cairns Convention Centre (CCC), Ground Level, Foyer Dress Code: Smart Corporate Plenary Room: Hall C, Ground Level
9.00am – 9.10am	<b>Welcome to Ideaction.Oceania &amp; Welcome to Country</b> <i>David Rendall, Master of Ceremonies</i>
9.10am – 9.25am	<b>Official Conference Opening</b> <i>Nicholas Burt, Chief Executive Officer, FMA</i> <i>Kristiana Greenwood, Chair, FMA</i>

9.25am – 9.30am	<b>Opening Keynote Sponsor</b> <i>Emma Hendry, CEO, Hendry</i>		
9.30am – 10.15am	<b>The Evolution of Facilities Management: How to Guide Change in Your Enterprise</b> <i>Deb Noller, CEO and Cofounder, Switch Automation</i> <i>Sponsored by Hendry</i> 		
10.15am – 10.45am	<b>MORNING TEA REFRESHMENTS &amp; TRADE EXHIBITION</b> Cairns Convention Centre (CCC), Ground Level, Hall B, Sheridan St & Wharf St, Cairns		
10.45am – 12.40pm	<b>SUSTAINABILITY &amp; RESILIENCE</b>	<b>ARTIFICIAL INTELLIGENCE &amp; TECHNOLOGY</b>	<b>GLOBAL FM &amp; ISO DISCUSSION</b>
10.45am – 11.05am	What Does Emergency Preparedness Mean in Today's Environment?  <i>Gregory Metzger, Regional Manager, First 5 Minutes</i>	Building in BIM: Can we Afford it?  <i>Adam Adkin, General Manager – FM, WT Partnership</i>	GlobalFM Study  <i>Duncan Waddell, Managing Director, FM Intelligence</i>
11.10am – 11.50am	Emerging Trends in Emergency Management  <i>Lyndall Milenkovic, Director, The Riskworks Network Pty Ltd</i>	VCCC: Adapting a Builders BIM Model for use in FM Asset Management  <i>Steve Appleby, BIM Practice Lead, Australia and New Zealand, AECOM</i>	ISO Discussion  <i>Nic Burt, CEO, FMA</i>  <i>Duncan Waddell, Managing Director, FM Intelligence</i>  <i>Stephen Ballesty, Director, Rider Levett Bucknall</i>
11.55am – 12.15pm	Implementing a Customer Centric Approach to Facility Management at Starbucks  <i>Jonathon Vains, General Manager Operations, Platinum FM</i>	Using Engagement to Deliver Data Driven Facilities Management  <i>Leon Wurfel, Managing Director, BUENO</i>	<b>DIVERSITY &amp; INCLUSION</b>  FM Education and the Global Workforce Initiative: Challenges and Exciting Opportunities  <i>Michael Schley, Chair, IFMA Foundation</i>  <i>International Speaker</i>
12.20pm – 12.40pm	Smarter AMPs can make your Facilities last Forever  <i>Steve Lyons, CEO, SPM Assets Pty Ltd</i>	Human vs. Digital  <i>Jeffrey Jones, CEO, Collective Social Intelligence (CSI) Pty Ltd</i>	The Benefits of Collaboration with Indigenous Businesses  <i>Jasmine Groves, Managing Director, GJK Indigenous Solutions</i>

12.40pm – 1.40pm	<b>LUNCH, POSTER PRESENTATIONS &amp; TRADE EXHIBITION</b> Cairns Convention Centre (CCC), Ground Level, Hall B, Sheridan St & Wharf St, Cairns		
1.40pm – 3.15pm	<b>SUSTAINABILITY &amp; RESILIENCE</b>	<b>ARTIFICIAL INTELLIGENCE &amp; TECHNOLOGY</b>	<b>WORKPLACE &amp; WELLNESS</b>
1.40pm – 2.00pm	Ongoing Compliance of Fire Engineering Design: Challenges and Solutions  <i>Brad Paroz, Regional Practice Manager - Property Risk and Occupational Hygiene, Greencap</i>	FM in the Future, the Future in FM  <i>Rogier Roelvink, Associate Director, Turner &amp; Townsend</i>	Team Based Working, the Next Paradigm of Workplace Productivity  <i>Graham Kirkwood, Managing Director, Resource Architecture</i>
2.05pm – 2.25pm	Clearing the Decks: The State of E-Waste Recycling in Australian Business  <i>Carmel Dollisson, CEO, Australia and New Zealand Recycling Platform</i>	Digital Transformation! The Adoption of BIM and Digital Engineering in Facilities Management  <i>Toby Maple, Northern &amp; Western Australia BIM Lead, AECOM</i>	Health & Wellbeing of Facility Managers  <i>David McGlashan, Director, Facility Management Victoria Pty Ltd</i>
2.30pm – 2.50pm	Emergency Management 101  <i>Rowan Allsop, National Operations &amp; Training Manager, First Action</i>	BIM and FM: Collaboration in the Cloud  <i>Michael Schley, Chairman and Founder FM:Systems and IFMA Fellow, FM:Systems</i>  <i>International Speaker</i>	What Workplace Elements Affect Wellbeing and Productivity?  <i>Vincent le Noble, Founder &amp; CEO, Measuremen</i>  <i>International Speaker</i>
2.55pm – 3.15pm	New Age Asset Management for Facility Managers  <i>Carl Agar, Senior Consultant - Assets &amp; Facilities, A.G. Coombs Advisory Pty Ltd</i>	Emergency Compliance at your Fingertips  <i>David Gilmore, Director, EvacServices</i>	<i>More information about this session coming soon...</i>
3.15pm – 3.45pm	<b>AFTERNOON TEA REFRESHMENTS &amp; TRADE EXHIBITION</b> Cairns Convention Centre (CCC), Ground Level, Hall B, Sheridan St & Wharf St, Cairns		
3.45pm – 4.45pm	<b>Keynote</b>		
4.45pm – 5.00pm	<b>Closing Comments</b> <i>David Rendall, Master of Ceremonies</i>		

From 6.30pm	<b>IDEACTION.OCEANIA CONFERENCE DINNER</b> <i>Special Guest David Rendall, Master of Ceremonies</i> Venue: Tjapukai Aboriginal Cultural Park Address: 4 Skyrail Drive, Smithfield (13.6km from CCC) Dress Code: Beach Casual
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## Tuesday 29 May 2018

8.00am – 4.00pm	<b>Registrations Open</b> Cairns Convention Centre (CCC), Ground Level, Foyer
8.20am – 8.50am	<b>Pre-Registered Industry Census Briefing</b> <i>Nicholas Burt, FMA Chief Executive Officer</i>
9.00am – 2.30pm	<b>IDEACTION.OCEANIA CONFERENCE DAY TWO</b> Venue: Cairns Convention Centre (CCC), Ground Level, Foyer Dress Code: Smart Corporate Plenary Room: Hall C, Ground Level
9.00am – 9.15am	<b>Welcome Day Two</b> <i>David Rendall, Master of Ceremonies</i>
9.15am – 10.00am	<b>Initiating Change and Inventing the Future</b> <i>David Rendall, Supreme Commander, The Freak Factory</i>
10.00am – 10.30am	<b>Soft Landings: The Case for Professional Aftercare after Building Handover</b> <i>Roderic Bunn, Doctorate Researcher, Bartlett School of Environment, Energy &amp; Resources</i>
10.30am – 11.00am	<b>MORNING TEA</b> Cairns Convention Centre (CCC), Ground Level, Hall B, Sheridan St & Wharf St, Cairns
11.00am – 12.00pm	<b>The Journey to the Digital Vision of the British Parliament</b> <i>David Hemming, Deputy Managing Director, Strategic Estates, Houses of Parliament</i> <i>International Speaker, Sponsored by A.G Coombs</i> 
12.00pm – 12.45pm	<b>Done &amp; Dusted</b> <i>Rodney Hogg, former Professional Australian Cricketer</i>
12.45pm – 2.15pm	<b>WORKING LUNCH: DIVERSITY / CHANGING THE PARADIGM PANEL</b> Cairns Convention Centre (CCC), Ground Level, Outdoor Plaza
2.15pm – 2.30pm	<b>Conference Close</b> <i>David Rendall, Master of Ceremonies</i>

**Cairns Recreational Activity One**

**Skyrail Return to Kuranda**

- Inclusions @ \$99 per person
- Return Coach Transfers from the Conference Venue
  - Return Skyrail Rainforest Cableway
  - Beer & Nibbles at the Historic Kuranda Hotel



*Subject to meeting minimum numbers*

**Cairns Recreational Activity Two**

**Bad Fishy Jet Ride & Cairns ZOOM**

- Inclusions @ \$99 per person
- Walking Distance from the Conference Venue
  - Wildlife Entry
  - Guided Tours & Animal Presentations (at scheduled times)
  - 1 x ZOOM Activity (ropes course challenge)
  - 35-minute Jet Boat Ride with Thrilling Speeds and Spins



*Subject to meeting minimum numbers*

**Cairns Recreational Activity Three**

**ATV Quad Bikes**

- Inclusions @ \$99 per person
- Return Coach Transfers from the Conference Venue
  - Safety Equipment
  - All Tuition & Safety Lessons (no experience necessary)
  - Bottomless Tea & Coffee



*Subject to meeting minimum numbers*

**Cairns Recreational Activity Four**

**Barron River Rafting**

- Inclusions @ \$99 per person
- Return Coach Transfers from the Conference Venue
  - Approximately 1.5 Hours of White Water Rafting
  - Guaranteed Water Levels
  - All Tuition (no experience necessary)

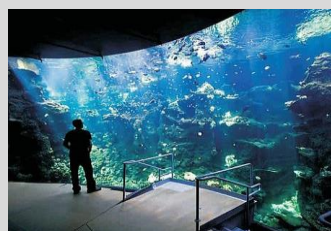


*Subject to meeting minimum numbers*

**Cairns Recreational Activity Five**

**Cairns Aquarium**

- Inclusions @ \$99 per person
- Walking Distance from the Conference Venue
  - Cairns Aquarium Admission
  - VIP's Access to the Aquarium's Back of House Guided Site Tour
  - Souvenir Photo in Presentation Folder



*Subject to meeting minimum numbers*

**Cairns Recreational Activity Six**

**Australian Armour & Artillery Museum**

- Inclusions @ \$99 per person
- Return Coach Transfers from the Conference Venue
  - Approximately 2 Hours at the Australian Armour & Artillery Museum
  - Armoured Vehicle Ride
  - Optional Shooting Gallery



*Subject to meeting minimum numbers*

6.00pm – 8.00pm	<b>IDEACTION.OCEANIA CLOSING FUNCTION</b> <b>Venue:</b> Waterfront Terrace, Hilton Cairns <b>Address:</b> 34 Esplanade, Cairns City QLD <b>Dress Code:</b> Casual
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Wednesday 30 May 2018

8.30am – 4.30pm	<b>POST CONFERENCE WORKSHOPS</b> Cairns Convention Centre (CCC), Ground Level, Foyer, Sheridan St & Wharf St, Cairns
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8.30am – 11.30am	<p><b>Breakfast Masterclass: Helping Address How Busy You Are</b>  <i>David Rendall</i></p> <p>Are you too busy? Do you feel overwhelmed? Are you constantly being pulled in too many different directions? Is it hard to find time for the things that really matter? Time management is more than just checking items off a to-do list or squeezing a few more minutes out of each day by multi-tasking. In fact, these activities can often be counterproductive. In order to increase effectiveness and restore your peace of mind, it is essential to clarify purpose, develop plans, prioritize activities, and proactively execute those priorities each day. This seminar will show you how to:</p> <ul style="list-style-type: none"> <li>• Develop a clear direction for your life</li> <li>• Set and achieve meaningful goals</li> <li>• Focus energy on high priority activities</li> <li>• Align daily tasks with long-term objectives</li> <li>• Manage interruptions effectively</li> </ul>
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9.00am – 4.30pm	<p><b>Full Day Masterclass: Energy Management for Facility Managers</b></p> <p>FMA Australia is pleased to offer Ideaction.Oceania delegates this course designed by OEH in engagement with many stakeholders from the various sectors of industry to provide comprehensive outcomes and knowledge to understand the effective management of Energy. See how this translates to innovative practices, strategic thinking, engagement initiatives and stakeholder management. While our main goal is providing technical knowledge and best practice outcomes, this new program is to provide the stories that focus on current technologies or innovations in this field.</p> <p><b>EMFM Program</b>  Consisting of four parts this program is to be delivered in face to face sessions for each part followed by activities to be implemented within your organisation.</p> <p><b>Topic</b>  Module #1 – Energy fundamentals  Module #2 – Business Fundamentals – Part 1  Module #2 – Business Fundamentals – Part 2  Module # 3 – Technical fundamentals</p>
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9.00am – 4.30pm	<p><b>Full Day Masterclass: ISO 41000 Technical Understanding and Organisational Implementation</b>  <i>Duncan Waddell, Managing Director, FM Intelligence</i></p> <p>FMA as a contributor and representative on the International Standard 41000 delivering this course will provide critical technical and implementation options for organisations. Understand the technical knowledge in the detail of the ISO documentation, and start to understand the opportunity for implementation in your organisation.</p>
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