

Residential Strata Facilities Management Division

By Simon Paxton, National Chair, Residential Strata
Facilities Management Division, FMA

The inaugural national Residential Strata Facilities Management Division (the Division) was launched by the Facility Management Association (FMA) in 2018.

After a number of years of planning to create this group, we are now developing the Strategy Group. Made up of industry professionals and service providers, this Group will drive the Division in 2019 and beyond.

Based on industry feedback, the Group will focus on the following areas for strategic development:

- managing standards to improve the running of buildings
- compliance and management of lifts, fire safety, pools, window restoration, cladding, cooling towers and the *Work Health and Safety Act 2011*
- communication outcomes for clients and service providers
- asset management, and understanding how best to manage and maximise the life of equipment

- defining what the following roles should provide: building manager, facilities manager, owners corporation, strata manager
- membership plan for the residential areas and strata to better educate sole building managers
- NABERS, Airbnb, drones and other key focus points
- essential services and emergency management programs for this sector working with statutory authorities and stakeholders

In addition to myself, members of the Strategy Group include:

- Joanne Struck (Cambridge Management Services)
- David McGlashan (Facility Management Victoria)
- John Aleksoski (Impex Group)
- Lynda Kypriadakis (Australian Building Management Accreditation)
- Damien Polglase (Melbourne Building Management)
- Frank Boross (National FM).

In addition to myself, the following people have been selected to hold office-bearing roles:

- Joanne Struck (Vice Chair New South Wales)
- David McGlashan (Vice Chair Victoria)
- John Aleksoski (Vice Chair Western Australia)
- Lynda Kypriadakis (Vice Chair Queensland).

The Strategy Group members have worked well to develop some key planning measures and discussions around industry standards, training and development needs, and informative events.

In addition, they have been assigned lead roles in the Division's task groups, which include:

- events and sponsorship
- standards and compliance
- knowledge and advocacy
- marketing and communications.

The first Residential Strata National Summit, held in 2017, focused on 'Good Practice in Residential and Strata FM' and helped ignite further interest in this Division.

In 2018, we commenced our popular national Resi Strata Info Networking Sessions. The first, held in July, was themed 'What's government doing for residential FM?' The second, held in October, was titled 'Airbnb, short-term rentals and overcrowding – does your building face these issues?'

The Division plans to roll out more of these events over the coming year.

We look forward to continuing our work in 2019. We are happy to take feedback and suggestions on how to better support the residential and strata sector. Please send any feedback to simon@professionalbm.com.au. 🏡

