Welcome to the November edition of FMA Online

Have you investigated what is required to achieve Certified Facility Manager (CFM) status FMA Australia is seeking applications from members to apply for an FMA Australia/GJK Facility Services Scholarship. Now is your chance to take the plunge, and secure industry recognition. This credential offered to members through our association with our Partners in Excellence Agreement with IFMA is your chance to enhance your industry standing and qualifications. Applications close on 30 November so please click here for further information.

Last month we held the annual Member Survey and it was very pleasing to receive feedback that will assist us greatly with planning and direction of our activities.

Some of the key findings include:

- Strong support for using email as the preferred method of contact (92.1% of respondents),
- High level of awareness of the credentialing programs available through FMA Australia with 78% or respondents aware of both the FMP and CFM credentials,
- A significant number already possess either the FMP or CFM credentials or are considering their options,
- A good level of interest was expressed in having more breakfast briefings in addition to our existing calendar of events (lunch briefings, FM Smart, inForM, etc),
- Our current mix of both formal (the Diploma of Facilities Management, etc) and informal (seminars, site visits, etc) approaches to education was reinforced by the respondents,
- Requests for professional development topics in ‘sustainability’; finance for non-financial managers; contract management; risk management; OHS and energy management have been received and these and other topics are being factored into the new professional development calendar,
- Particularly relevant here, a majority of respondents found the FMA Online e-newsletter the most useful form of communication,
- The vast majority of respondents also supported the “Knowledgebase” becoming a members-only resource, and
- Feedback from the survey will direct changes to the Members Directory and guide the work on numerous project and publications.

Thank you to all who participated in this survey, and I urge you to contact us with your thoughts at anytime, not just when we send out the survey. We are very keen to ensure we continue to develop our member benefits and feedback certainly helps us achieve this goal.

Nominations for the FMA Australia Board elections were emailed to all members on Tuesday 9 November. If you wish to vote this is just a reminder that the completed ballot paper must be received by me via post or facsimile by 5.00pm (EDST) on Tuesday 16 November 2010.
In closing, I look forward to seeing many of you at Sydney’s iconic Doltone House for the 2010 FMA Australia Awards for Excellence Gala Dinner on Thursday 25 November. If you haven’t already booked, then it is not too late, as you really do not want to miss this inaugural event.

Until next time...

David Duncan
CEO

FMA Australia extends its appreciation to the following companies for their generous support in the development of FMA Australia’s Vocational Diploma of Facilities Management.

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**Edition Supporter**

Encarp from Envision IT – Making IT easy and efficient

Encarp is designed to ease the parking operations for facility/parking managers. Encarp comes
from Envision IT, a diversified Australian IT Company. Envision IT develops innovative products and solutions that can reduce workloads through with the easy use of IT. While doing so, we provide required information in an easy manner. Behind the scenes, we manage lots of information so that you get the right information for better and efficient operations every day. We save this information for future use and audit purposes. So when you need a reliable information provider, we are at your service.

Other than Encarp, as a diversified IT company, Envision IT offers products, services and solutions covering custom software development, upgrading/maintaining old/legacy software/hardware, packaged software from Microsoft, Adobe, Autodesk, computers, servers, notebooks and networking hardware including video/VoIP, Automotive Dealer Management and IT Management Services.

**Featured Content**

**Encarp – Making carparking operations easy and efficient**

Encarp ushers in a new era in parking management for facility and parking managers in business, corporate, city councils, hospitals, universities and others. Encarp aims to reduce day-to-day work for its users between 30 and 80 per cent by streamlining and automating everyday tasks such as car parking bays/slot allocation, on phone bookings, automated waiting list management, costing and cost appropriation, vacancy reports, tracking lease arrangements and much more.

In a nutshell, behind the scenes it will manage lots of information for you and provide the results that you need. This information management leads to better use of car parking assets, and we typically would expect reduction in parking requirements between 10 and 15 per cent.

The software provides a transparent view of all carparks spread globally, in different countries, states, towns and suburbs. The car parking bays could be leased, rented, privately owned or available as part of lease. Encarp will provide a holistic view of all the carparks, and they can be used as such. While doing so, Encarp applies costs, prompts and applies local laws such as FBT and city levies in Australia. By using Encarp, you are always complying with legal requirements.

Ease of implementation and use is central to the software. Encarp is set up and fully configured by us. There are no upfront costs or need to buy any software. All customisation and configuration is done by us without any extra charge. The software is hosted on secure servers and accessible to authorised users through an intranet/internet browser such as Internet Explorer or Firefox. We provide day-to-day support and upgrades as and when they happen. The pricing is decided on the basis of the number of carparking bays to be hosted. There is no restriction on the number of users, and multiple administrators can be appointed for different tasks.

From a financial perspective, the software will reduce operational costs and the cost of leased or rented carparks. It will provide the finance managers with an easy-to-use costing in a format they desire, and look after issues such as salary sacrifice, FBT and approvals. Encarp provides a drill down facility. Most importantly, there is no need to run through different reports or emails to find the correct information. By using Encarp, you can rationalise car parking spaces, and, in some cases, the savings can be astronomical. Further, all costs are opex, not capex.

Facility and parking managers will find the software useful in carrying out their day-to-day work. The software will allow them to manage multiple carparks with ease. Hospitals and universities make the most out of their carparks through shift management. The benefits of automated tasks
and reports are many. The end users will be happy to find graphical layouts and directions to their bays, information about in-tandem users, ability to book across different office locations or campuses, offender reporting, and raising car parking issues. They will also save on unnecessary FBT costs, when applicable.

General News

FMA Australia's Diploma in Facilities Management: a nationally recognised qualification.

What does having a nationally recognised qualification mean?

It means that the individual who successfully completes the Diploma in Facilities Management has formal recognition; they have the skills, knowledge and expertise to undertake their role. Achieving the qualification shows the quality of the individual.

It means recognition by current employers of the employee’s value to their organisation, and prospective employers of the individual’s commitment to achieve success through formal education.

The Facility Management Association of Australia’s Diploma in Facilities Management can be completed in your own time. As the Diploma is a self-paced online learning program, you can work through the units at a pace that suits you. However, there is an expectation that you will strive to complete the program within two years of commencement.

If you want to be recognised as an achiever, go to fma.com.au or click here and follow the steps to enrolment.

If you have any questions regarding the Diploma, please contact the new Manager of the Centre for Facility Management Learning, Rob Garrard, on 03 8641 6612 or rg@fma.com.au.

Celebrate with the winners! Special guest performance at the Awards for Excellence gala dinner...

Remember the legendary Oz rock bands Daddy Cool and Mondo Rock?

Well, we are delighted to be able to present Ross Wilson, founder and frontman of both of these bands, as well as writer of the Oz rock classic, Eagle Rock. Ross joins Good News Week's Paul McDermott, host of the event, as one of the acts in a line-up of fantastic entertainment at the Awards for Excellence gala dinner, all in celebration of the FM industry's high achievers.

Don't miss this important networking opportunity – book your table now!

The Awards for Excellence 2010 are proudly sponsored by

Branch News
FMA Australia Branch News
We have had a very wet spring this year; our dams are full, and ACTEW has given us reprieve on its water restrictions. So, we can now send our cleaners out to give the windows and building facades a good thorough clean after being covered mostly by dust for almost a decade.

We are all familiar with our obligations to restrict water consumption at home, but many of us are still trying to figure out our obligations to do this as tenants under Green Lease. What happens if we fail to meet our side of the bargains in conserving water and energy in the building? Are there penalties? How do we encourage our staff to take as great care of their workplace environment as they have of their homes?

In the meantime, we have also been busy trying to adjust our financial belts to make efficiency dividends. Some chose to find savings in their cleaning contracts, only to find staff complained for having their bins taken away from their desks. Others ran into OHS issues when they removed light tubes from selected areas. In many instances, facilities are accused of finding efficiencies in their operating budget at the cost of staff productivity.

We have also been busy measuring our workplaces, ensuring that we do not exceed the 16 square metre limit recommended by the Department of Finance. When we do find these ‘extra’ spaces, we need to quickly ‘offload’ these spaces and hopefully have some returns on the rent as well. And for those who are left with more than 2,000 square metres of ‘spare’ space, all of these need to be sublet by 1 November to avoid having to meet the requirements of Commercial Building Disclosure for energy efficiency of our workspaces.

And these are just small examples of issues recently faced by Facility Managers in the Canberra region, over and above other ‘normal’ activities. Then, Operation Sunlight is also looming on the horizon, just like Christmas.

Does the FMA Australia ACT branch provide sufficient support and information for its members to sail through each of the above challenges? Yes? No? Not enough? What should the ACT branch do more and how? You now have the opportunity to have your say in the soon to be released survey. So, please let us hear you through this survey, and help us prepare the 2011 calendar of events for you.

**Last month’s event**

**Masterpieces from Paris – an FMer’s perspective**

Our October event went very well, with excellent presentations from Dean Marshall, Mark Mandy and Craig O’Sullivan from the National Gallery of Australia, giving their facility managers’
perspective on the Masterpieces from Paris, and the business the show generated for the local tourism industry. The audience thoroughly enjoyed the sharing of knowledge, experience and frustrations from the successful exhibition, from the planning phase, the media coverage, the side activities supporting the exhibition, the unexpected number of visitors to the building, the extraordinarily long queues and traffic gridlocks, the demands these placed on the air conditioning and toilet systems, to the final 32 of hours nonstop opening over the last weekend.

As Dean, Mark and Craig shared their stories and joys, the audience did not only learn a great deal about what goes on behind the scenes, but we were also made to feel the tension of dealing with the various incidents that happened before and during the exhibition, and the final joy when the exhibition was finally over 4.5 months later. We also heard that:

- The $1 billion worth of Masterpieces paintings on loan forced the NGA to review its security systems, staffing and procedures;
- 3,525 people per day, or approximately 475,900 visitors in total, came to view the paintings, when only 240,000 were expected;
- The exhibition occurred whilst the extension project was underway, and no regular NGA and associated public program activities were suspended during the exhibition. The Gallery held 175 functions in 135 days during this period;
- Despite the number of visitors, the gallery received a limited number of formal complaints;
- The exhibition boosted the number of memberships to the gallery;
- Additional casual staff recruited to prevent staff fatigue in security, cleaning as well as front-of-house;
- The popularity of the exhibition also meant long queues and gridlocked traffic, causing tempers to flare. This was partially controlled with free distribution of water and newspapers, as well as access to coffee carts and street entertainment. Security and front-of-house staff skills were also enhanced with courses in customer service skills;
- Timed ticketing and mandatory rest evenings will be adopted for upcoming blockbuster exhibitions.

Not surprisingly, several members of the public program of a number of the arts institutions in Canberra attended this event. They were not disappointed with the amount of information, tips and lessons they gained from the presentations for their future exhibitions and events.

Thank you Dean, Mark and Craig for excellent and enjoyable presentations! We would also like to thank SNP Security for their sponsorship of the event, and the National Portrait Gallery for providing the venue.

Until next month.

Ami Sudjiman
Chairman, ACT FMA Australia Branch
SA Branch News

FMA Australia South Australia branch Christmas Breakfast – 24 November 2010

To celebrate the success of 2010 and welcome the festive season, please join the South Australian branch for breakfast on the GHD balcony overlooking Victoria Square.
A presentation will also be made by Jared Barnes, Adelaide City Council, on the proposed Master Plan for Victoria Square. Hear about the developments over the past twelve months since the competition for design solutions to reinvigorate the Square and where to from here – realising the Master Plan.

Time: 7:45am for an 8am start
Members: $15 per person
Non Members: $20 per person

For bookings, click here.

**Upcoming events**

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<td>Golf day</td>
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**Carla Zub**
Co-Chairman, FMA Australia South Australia Branch

**NSW Branch News**

October was the first breakfast meeting held in Sydney for many years, and we had fantastic attendance, therefore we will be scheduling a few more for 2011.

Our speaker was John Hesketh from Leighton’s Facilities Division. John spoke at length about PPPs, using as illustration three motorways that Leighton has been involved with in the last few months. This presentation was very interesting, and opened our eyes to some of the finer points of these partnerships, and also to some of the pitfalls.

Again there were many questions from the floor; this went for a good 15 minutes, which created a lot of discussion from the gathering.
There were a number of first-timers to this event, which is very pleasing, and we look forward to welcoming them to further events in the future.

As this goes to print, our November Melbourne Cup function, supported by AG Coombs, is just about to run, so stay tuned in the December issue for all the news of this event.

What else is planned for NSW until the end of the year, I hear you ask?

The National FMA Australia AGM will be held on Wednesday 24 November at 4:00pm at KPMG, Auditorium, Ground Floor, 10 Shelley Street, Sydney, and will be followed at 4:45pm by a site visit and refreshments at One Shelley Street, Sydney (across the road) – Macquarie Bank’s new headquarters.

For further information on the site tour, click here.

Thursday 25 November is the Inaugural FMA Australia Awards for Excellence Gala Dinner at Doltone House. There is limited space left, so if you have not booked, do so now as I have inside information this will be an event that will go down in the history books for NSW. I am sworn to secrecy on what the night has to offer, but I can tell you this – you will not want to miss out!

Book now.

I look forward to seeing many of you on 24 and 25 November.

Doug Collins
Chairman, FMA Australia New South Wales Committee

QLD Branch News

On Thursday 21 October 2010, FMA Australia Queensland presented one of its smart building program site tours.

The event was held at the Riverpark Building on Breakfast Creek Rd; part of the heritage listed Gasworks precinct in Newstead, Brisbane.

The asset is owned by the Cromwell Riverpark Trust, and is being constructed by FKP.

The event was supported by approximately 45 FMA Australia members and guests who had the opportunity to tour the property before it is officially tenanted, whilst being provided key building and design information by Brad Collins from Cromwell and FKP constructions; the head builder of the property.

The Riverpark Building was awarded a Six Star Green Star Certified Rating in 2008 under the Green Building Council of Australia’s (GBCA) Green Star – Office Design v2, and is expected to receive its ‘as-built’ rating, as well.

Attendees were shown the key elements that have been delivered in the purpose-built, long-term
tenant accommodation with a flexible working environment in a landmark Brisbane location.

Areas and features covered during the smart building tour included:
- Public arrival zone are public forecourt and retail area;
- Large 5,000m2 floor plates, which are elevated and separated by three atriums that share a glazed roof and are linked by multiple walkways. The plates are configured to produce a single central row of columns to accommodate spacious open plan workspaces;
- Each side of the building is designed for passive solar control in relation to its orientation;
- The Breakfast Creek Road façade to the west is the most visible, and features a perforated screen that is considered to have a sculptural quality, and yet remains intrinsic to the performance of the building;
- Active chilled beam mechanical services system, with fully integrated building management system;
- A number of outdoor balconies and terraces, which provide outstanding connectivity to the external environment;
- The high performance façade will incorporate ‘low emissivity’ double glazing to reduce the transfer of heat or cold through glass, and a combination of horizontal and vertical external shading to reject excess solar heat and minimise cooling loads;
- An active chilled beam air conditioning system is expected to provide fresh air at rates 150 per cent above current Australian standards;
- Localised exhaust risers will remove contaminants at the source, and construction materials have been selected to avoid indoor air pollutants such as VOC and formaldehyde emissions from internal finishes;
- Water harvesting system for irrigation, toilet flushing and fire services top up.

FMA Australia Queensland are planning to run additional smart building tours in 2011, with a view to covering additional property classes such as retail or industrial.

VIC Branch News

October Breakfast Forum
Guest speaker Paul Crapper, CFO and Director of Marketing and Building Services for the Building and Plumbing Commission, presented 'Do you know what it is like to work in a 5 Star Green Building?' to our guests at the Victoria Branch Lunch Forum, held on 15 October at the RACV Club.

The Building and Plumbing Industry Commission is a key agency for the sustainability of key regulations and initiatives, and works closely and collaboratively with energy and water efficiency regulations and initiatives. To do this, they needed to co-locate to a new location which ensured they 'walked the talk' on sustainability by selecting a 5 Star Green Building, a benchmark they exceeded by choosing to be part of the redevelopment of an existing building – the heritage Goods Shed North in Docklands.

Less than a year after moving in, a study into the building’s Indoor Environment Quality and its impact on staff attitudes and productivity levels has highlighted an array of benefits beyond the sustainability outcomes flowing from such initiatives as: rainwater collection; a tri-generation system for onsite power use; and passive chilled beam technology for heating and cooling. The Goods Shed North is very much a case of the past being the way of the future.

Guests took away the knowledge of what it was like to refurbish the 1889 heritage listed railway goods shed moving into the 21st century technology 5 Star Green Star Office Interiors outcome, and how it works for the staff and the environment.

Upcoming Events
FRIDAY, 19 NOVEMBER 2010
Facilities Performance – the key to unlocking a sustainable future
Robin Archibald, National Operations Manager – Beyond Green, UGL Services

The requirement to mitigate the effects of climate change has led both government and private organisations to capture data and publicly report on their environmental impacts.

Don’t miss this opportunity to discover how leading Australian bank NAB in partnership with environmental services expert UGL Services, developed an Environmental Reporting System (ERS) that has exceeded the ability of all current reporting programs

Click here for more information and to register.

THURSDAY, 25 NOVEMBER 2010
2010 Awards for Excellence – Gala Dinner

The 2010 Awards for Excellence will be presented at a sumptuous gala dinner held at the iconic Doltone House; a spectacular venue from which to enjoy stunning views of the Harbour Bridge, city skyline and Darling Harbour precinct.

Don’t miss out on a night of glitz and glamour hosted by Paul McDermott of Network Ten’s Good News Week, with a special guest performance by rock legend Ross Wilson.
The Perth retail sector was hardly able to control its excitement at the prospect of extended trading hours on weeknights. Shopping Centre Operations Managers, on the other hand, were a little more pensive, with the possibility of extending air conditioning, cleaning and security cover for the whole centre to accommodate the supermarkets and a couple of specialty shops.

As we get more evidence of the uptake of the extra opening hours, it will be possible to rationalise the logistics of maintaining a comfortable, clean and safe environment, economically.

It will certainly change the design of shopping centres going forward, with the facility to compartmentalise the late traders becoming an important element.

Our illustrious leader David Chokolich has been busy this month giving various industry presentations:

27 October 2010 – David presented at the Green Building Council WA member event held at ISIS' new office at the Durack Centre. The presentation focused on the effect of building selection on possible Green Star ratings for office fitouts. David is leading GHD's Building services team, aiming to deliver a five star fitout. The fitout is due for completion in March 2011.

29 October 2010 – David showcased his facility management expertise at the recent Property Council's Commercial Property Conference.

In the session titled 'Covering our Assets', David highlighted key challenges and opportunities faced by owners and managers of existing buildings in Perth, revealing how commercial property owners could derive value by comprehensively understanding their assets, and the market in which they operate. The presentation was very well received and was followed by a panel discussion with Peter Beekink (Lavan Legal’s Partner), Lyle Kenny (Perron Group’s Property Manager), and David.

David and his team at GHD are developing the code of best practice for maintenance and operation. In November, David will be presenting a series of industry seminars in Perth, Melbourne, Brisbane and Sydney.

In brief, the code focuses on cost-effective measures that improve HVAC operation and maintenance, delivering increased energy and water efficiencies in new and existing commercial office type buildings. Apart from increasing buildings' ‘sustainability’, additional advantages are savings in utility bills and operational costs to the building owner and tenant, together with
improved reliability and thermal comfort. Maintenance providers would benefit as a result of better recognition gained for proper maintenance, and from business opportunities and financial incentives for adding value to existing and new maintenance contracts.

**Upcoming events**

We are planning our next event for 6 December 2010, which will feature a presentation of the Diploma of Facilities Management just released by FMA Australia. The presenter will be Rob Garrard – Manager – The Centre for Facility Management Learning. Rob has an in-depth knowledge of the Diploma course, and will also present the Graduate Diploma of Energy Efficiency with AIRHA.

This presentation will be of interest to all involved in this great industry of ours. It will be followed by drinks and networking time, including a toast to the start of the ‘0silly season’, as it is our last event for 2010. Further information will be forwarded shortly, or visit fma.com.au to register. Don’t miss out!

That’s all for now.

**John Monahan**  
WA FMA Australia Committee Member

**Other News**

**Computer recycling scheme benefits charities, aids business bottom line**

How do you get rid of old computers in your business?

Here is a logistics and remarketing scheme that provides companies with a viable and appealing option when offloading used computer equipment. It realises a cash value for the equipment while helping the company’s nominated charity, minimising wastage, and reducing landfill.

To find out more, please [click here](#).

**Launch of publication An Operational Guide to Sustainable Facilities Management**

In the face of dangerous climate change, and with a building’s operational phase accounting for 80 to 90 per cent of its total emissions, the facility manager has become a key identity in the successful design and delivery of sustainable buildings, precincts, communities and cities that can operate within known ecological capacities.

FMA Australia’s *Operational Guide to Sustainable Facilities Management* has been developed in response to demand from our industry for a technical guide that explores those aspects of environmental performance most relevant to the practice of facilities management. The Guide equips facility management professionals with practical information about the tools and processes that will deliver more sustainable built environment outcomes.

Initiated as part of the former Facilities Management Action Agenda, the *Guide* has been developed following discussions with FMA Australia members across the nation, as well as input and feedback from other recognised industry experts.

The *Operational Guide to Sustainable Facilities Management* is available to FMA Australia members for just $44 (inc GST) and non-members $66 (inc GST). For more information, or to purchase a copy, please contact FMA Australia on +61 3 8641 6666 or visit [www.fma.com.au](http://www.fma.com.au).

**Member Profiles**

**Interview with Paul Cartwright**
Paul Cartwright  
National Manager  
Woollahra Art Removals

What was the driving force behind your decision to become a supporter of FMA Australia?

Woollahra Art Removals is a transport company specialising in the safe and effective transport of artwork. We have evolved over a period of more than 30 years, and I feel it is important to continue to keep up to date with the latest developments.

How does your work at Woollahra Art Removals relate to the facilities management sector?

One of the areas that we specialise in is the handling of art collections for some of our larger corporations, and when they relocate these collections, we work hand-in-hand with facilities managers.

What are some of the significant projects Woollahra Art Removals has been involved with?

Over the years, we have been involved with relocating collections for companies such as Transfields, Allens, Clayton Utz, State Street and some of our larger banks.

What does your current role involve on a daily basis?

I have a diverse role with in the company, overseeing all facets of the business, so a typical day might involve scheduling, marketing and sales, liaising with clients, and site inspections.

What do you like most about your work?

My role enables me to deal with some really interesting people on a day-to-day basis, and to be a part of an exciting and changing industry. Very few artworks are the same, and you would be amazed at some of the challenges we are set.

Do you have any sustainability initiatives in place at your organisation and, if so, can you elaborate on those?

We are trying to educate our staff to conserve energy and minimise waste. We are also trying to cut our fuel consumption by the ongoing training of our drivers. We are continuously updating our fleet so that we have the most efficient and quiet vehicles available.

In your opinion, what will be the big issues facing the facilities industry over the next five years?

A critical facet of facilities management is trying to link its role to that of the company’s core business strategies, and trying to keep abreast of constantly changing technology and the
globalisation of business. In other words, trying to bring business practices into the 21st century.

Finally, as a supporting member, what are you looking forward to most in terms of your affiliation with FMA Australia?

I am looking forward to making more facilities management specialists aware of our services and how we can assist them. I am also looking forward to keeping abreast of the latest developments in the field, and the increasingly professional attitudes that are becoming apparent in the industry.

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Interview with Rebecca Hoskin

Rebecca Hoskin
Senior Project Manager
Arts SA

When and why did you join FMA Australia?

I first joined FMA in 2001. In 2008 I had a career break contributing to the South Australian Strategic Plan objective T1.25 Population fertility rate: maintain a rate of at least 1.7 births per woman. Since I am now back at work full time, renewing my FMA membership presents value as part of my professional development and training.

How does your work at Arts SA tie in with facilities management?

The diversity of arts assets, and the range of facilities management services required, links my work at Arts SA to facilities management. The portfolio of assets includes exhibition areas, theatres, industrial sites, storage, office accommodation, historical houses and information centres. Approximately 50 per cent of the portfolio is heritage listed. The cultural heritage facilities cater for 2.618 million visitors (2008-09) per annum. The Arts SA Capital and Asset Team performs a range of facility management functions such as procurement, contract management, developing maintenance plans, strategic asset management, grant management, capital programs and minor works, and provides advice to Arts agencies on asset management.

What does your current role involve on a daily basis?

In my current role as Senior Project Manager, I am assisting in the development of the new Adelaide Film and Screen Centre at Glenside. The $42.95 million construction project will create a permanent home for the South Australian Film Corporation. The SA Film Corporation is a fantastic organisation, and best known for producing, funding or providing production facilities for films such as Breaker Morant, Bad Boy Bubby, Wolf Creek, Rabbit Proof Fence, Shine, Australian Rules, Beautiful Kate and The Boys are Back. The Adelaide Film and Screen Centre will be the home for the Film Corporation and will be a creative hub of film industry practitioners such as directors, producers, casting agents and editors, to name just a few.

What do you like most about your work?
Working with passionate people. Being involved and assisting creative teams that develop things that people can discover, learn, appreciate; or that can inspire people to have a moment of amazement, reflection or memory.

**Can you tell us something about Arts SA?**

Arts SA is the South Australian Government's lead arts and cultural agency. Its role includes:

- developing, facilitating and administering the government's vision and strategy for the arts and cultural sector;
- advising and supporting the Minister for the Arts and the Minister Assisting the Premier in the Arts;
- managing the government's support and funding programs to artists and organisations;
- supporting the development and maintenance of the state's cultural heritage collections; and
- recognising and promoting the strengths and needs of the state's makers, presenters and collectors of art and cultural heritage.

Without the assets and facilities, the organisations would not be able to deliver the legislative requirements of the collecting and presenting organisations.

**Do you have any sustainability initiatives in place at your organisation?**

The Premier for South Australia is the Minister for the Arts and a leader in sustainability policy in Australia. Therefore, sustainability initiatives are important to the arts. The cultural institutions tend to be big users of electricity and water due to the environmental conditions required for collections such as artwork, books and museum objects. For the sustainability of the Adelaide Film and Screen Centre, initiatives include reclaiming water, low energy use light fittings, solar panels and energy efficient air-conditioning systems. My colleague and the FMA SA Branch Chair, Carla Zub, is working on the Greening of the Gallery – a project upgrading the air-conditioning and lighting to heritage wings of the Art Gallery of South Australia.

**What are some of the significant projects you have been involved with?**

Early stage of the Greening of the Gallery, whereby an innovative partnership with a number of organisations for a trial of the Shaw method of air-conditioning (SMAC) has led to the current investment for improvement in the energy efficiency. Other significant projects include the Dunstan Playhouse upgrade – Adelaide Festival Centre – valued at $8 million, the Biodiversity Gallery at the South Australian Museum valued at $4.47 million and the Adelaide Film and Screen Centre with a construction value of $42.95 million.

**In your opinion, what are going to be the big issues facing the facilities industry over the next five years?**

In my view there are three that are workforce development issues. They are:

- maintaining and training skilled, experienced and knowledgeable Facilities Managers;
- retaining skilled and experienced Facility Managers who may be moving into retirement/gearing down stages; and
- managing the skill gaps due to the changing employment market.

**Finally, as a new member of FMA Australia, what are you looking forward to most in terms of your membership?**

As always the social networking with the great South Australian branch members. The SA Branch is a supportive group that shares knowledge and supports one another. In addition, I look forward to the professional development opportunities and links with other industry groups.