

## FMA Australia and Rider Levett Bucknall Industry Award

The FMA Australia and Rider Levett Bucknall Industry Achievement Award is Australia's premier award for facility management strategy and practice. The Award recognises excellence in a facility management program or idea, which demonstrates an outstanding level of innovation and/or success.

The Award will showcase a visionary FM project which has positively contributed to an organisation's success, achieved strategic business objectives and contributed to improved financial outcomes across the life cycle of the facility.

The FMA Australia and Rider Levett Bucknall Industry Achievement Award will be presented at the *idea*ction '08 Gala Dinner, Thursday 8 May 2008, Gold Coast.

### Eligibility

- > The award is open to individuals or teams.
- > Self nomination and third party nominations are welcome.
- > Individual nominees must be resident in Australia.

Entries should be applicable in one or more of the following categories:

*Facility Investment* – development of corporate facilities policies, long range facilities planning and analysis, facility procurement and disposal (real estate) and facility investment (finance).

*Facility Operations* – building operations, maintenance and engineering, coordination of facility changes and relocation, furnishings and equipment inventory management and tenancy management.

*Facility Management* – coordination with organisational resources including business operations, human resources, information technology, financial administration, sales and marketing, training and risk management.

### Presentation and Format of Entries

Entries for this award category will be presented in five clearly marked sections:

**Part A:** completed entry form.

**Part B:** executive and profile summary detailing a brief biography of the entrant to be used for presentation purposes, promotional activities and media releases.

**Part C:** detailed description of the initiative/program.

**Part D:** addresses the evaluation criteria.

**Part E:** supporting documentation: testimonials, reference letters, press and magazine articles, certificates/awards and other material or reports that support your submission.

Where an initiative involves more than one organisation joint submissions are encouraged. i.e. Client & FM Contractor.

Submissions due by  
17.00, Monday 31 March 2008

### Note:

- > Submissions may be up to, but no longer than 5000 words.
- > All entries must submit one bound hard copy and four electronic versions provided on CDs.

### Evaluation Criteria (refer Part D)

Please ensure all responses are in the context of quantified and measured outcomes with benchmarks where appropriate.

#### Criterion 1: The level of innovation employed in the initiative/program

The entry should clearly demonstrate the level of innovation employed in the initiative or program and what benchmarks have been researched to validate the innovation. The level of innovation presented by the entry will be measured in the context of the judging panel's understanding of the FM industry's better practice. Entries should therefore aspire to raise the level of best industry practice.

#### Criterion 2: The contribution to corporate performance in financial and non-financial terms

The entry should clearly substantiate how the initiative or program has contributed to the firm or organisation's performance or that of its client. While financial performance is usually easier to substantiate, non-financial performance measures are often as important to corporate success. Written substantiation of claims made against this criterion must be provided from the appropriate internal or client organisation executives or managers.

#### Criterion 3: The reasons for success

The overall strategy for delivering the initiative or program should be explained. This strategy should be dissected into key elements, with the relative importance of each being addressed.

#### Criterion 4: The extent of the benefits to the FM community & the simplicity of other industry adoption, including the use of evaluation and effective performance measures

Each entry should describe how the research or initiative's outcomes have been/are being communicated to FM professionals and the FM sector in general. The use of the combination of evaluation techniques and effective performance measures should also be discussed in the context of implementing the initiative or program and in measuring its ultimate success if it has been completed, or measuring its success to date if it is not completed.

Questions? Contact Rosie Bennett, FMA Australia T: 03 8641 6666 E: [rjb@fma.com.au](mailto:rjb@fma.com.au)