

# MEDIA RELEASE



**Warren Entsch, MP**  
Parliamentary Secretary to the  
Minister for Industry, Tourism and Resources

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## OPERA HOUSE TO STAR IN FACILITIES MANAGEMENT SHOWCASE

The Sydney Opera House is set to star as an example to industry and government of the importance and value of best practice in facilities management.

The launch of the Opera House Facilities Management *Exemplar Project* was a highlight of the national launch of the Facilities Management Action Agenda by Federal Industry Parliamentary Secretary Warren Entsch in Sydney today.

"Facilities management (FM) is an important national industry, directly accounting for \$8.6 billion of Australia's gross domestic product and employing more than 135,000 people," Mr Entsch said in launching both the Action Agenda and the Exemplar project.

"The FM industry provides strategic advice to businesses on the efficient operation of major developments like Melbourne's Southbank development and the management of sporting arenas like Telstra and Suncorp Stadiums.

"Yet for all the important roles it plays, facilities management is something the wider public knows very little about."

Mr Entsch said key FM industry representatives worked over the past 15 months to address areas of industry concern, formulating a three-year strategic framework outlined in a report titled *Managing the Built Environment: Facilities Management Action Agenda* to give the sector a genuine national focus.

The report identifies 20 industry actions over five themes: Facilities Management in the Australian Economy; Innovation; Education and Training; Regulatory Impediments; and Sustainability.

Implementation of several of the report's actions will begin immediately through the Sydney Opera House's Facilities Management *Exemplar Project*.

"The Exemplar project will research and create world class FM models based upon the analysis of facilities management practices at the Sydney Opera House," Mr Entsch said.

"The information drawn for this project will then be shared with the rest of the FM industry in Australia to encourage the adoption of best practice models throughout the country."

Mr Entsch acknowledged the efforts of the Strategic Industry Leaders Group chaired by John McCarthy, numerous industry Working Groups and the Facility Management Association of Australia who worked in close partnership with the Government to develop this strategic framework.

"The Action Agenda will ensure recognition of the contribution of facilities management to Australian workplaces as well as the growth of a sustainable and internationally competitive Australian facilities management sector," Mr Entsch said.

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